



THE CHALLENGES OF CHRONIC CARE FOR PLWHIV

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Shifts in health care in SA

- HIV and AIDS → Chronic disease
- Small numbers → Huge numbers
- Individual patient → Population-based planning
- Disease-based → Comprehensive care
- Episodic care → Continuity of care
- Referrals/discharges → Coordinated care
- Passive patients → Activated community
- One size fits all → Risk categorization

Key issues in health systems for chronic disease management

1. Population-based planning
2. Comprehensive care
3. Continuity of care
4. Coordination of care
5. Risk stratification
6. Activated patients & communities
7. Outreach and support
8. Teaching, training and mentoring
9. Analyzing and using information
10. Quality improvement programme

CHRONIC CONDITIONS

- ***TRADITIONALLY NCDs***
 - Diabetes
 - Hypertension
 - Cancers
 - Cardiac disease
 - Lung disease eg asthma/COPD

CHRONIC CONDITIONS

- ***NOW EXTENDS TO***
 - **Persistent communicable diseases**
 - **Mental Illnesses**
 - **Physical impairments & disabilities**

WHAT WE FOCUS ON AS CLINICIANS especially in chronic disease settings

- *Person in front of us*

- Disease status and control

- Level of functioning within self

- family and home

- community

- work environment

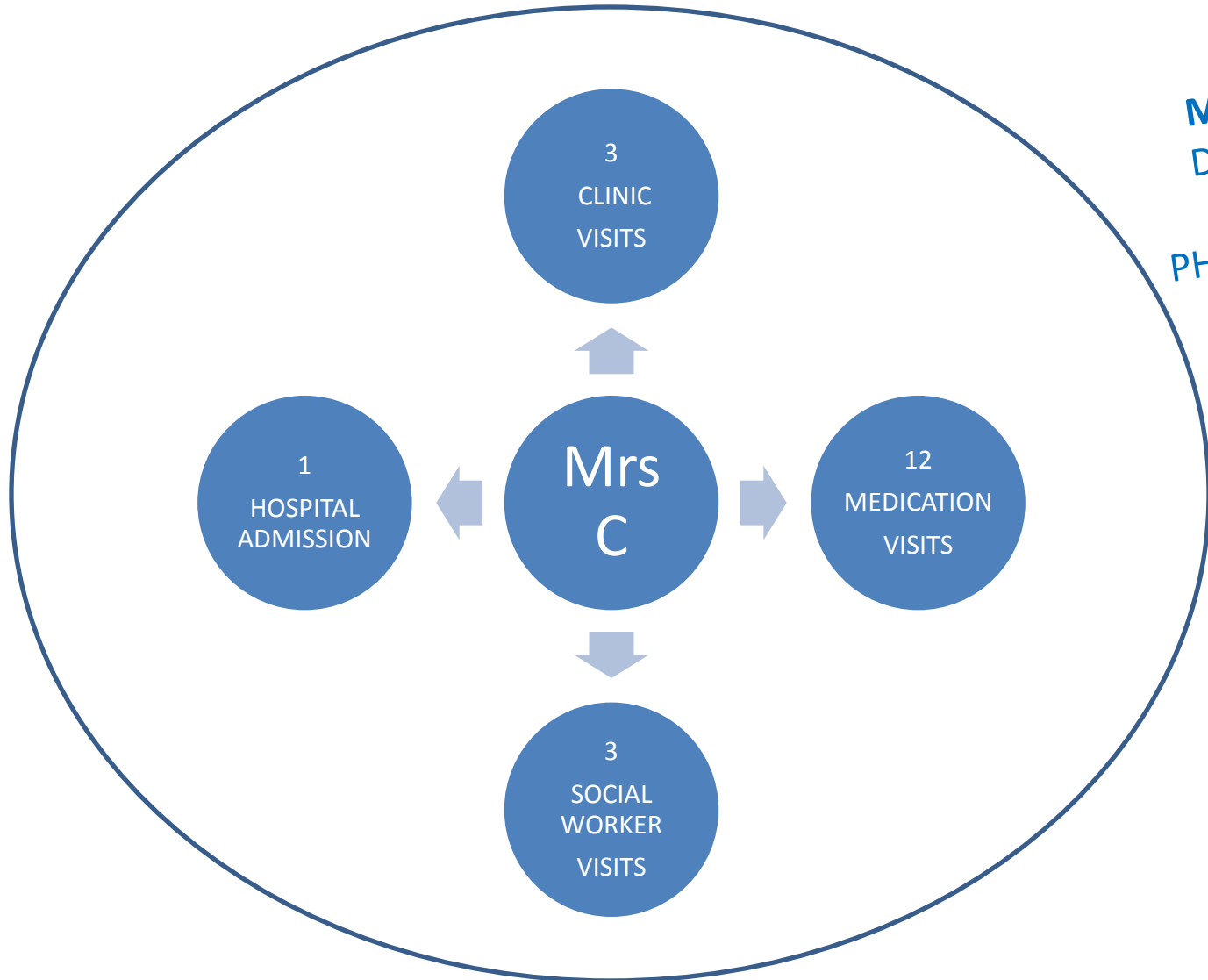
WHAT WE DO NOT FOCUS ON AS CLINICIANS

THE BIGGER PICTURE

THE “SOCIAL DETERMINANTS”

THE HEALTH SYSTEM

THE PAST YEAR



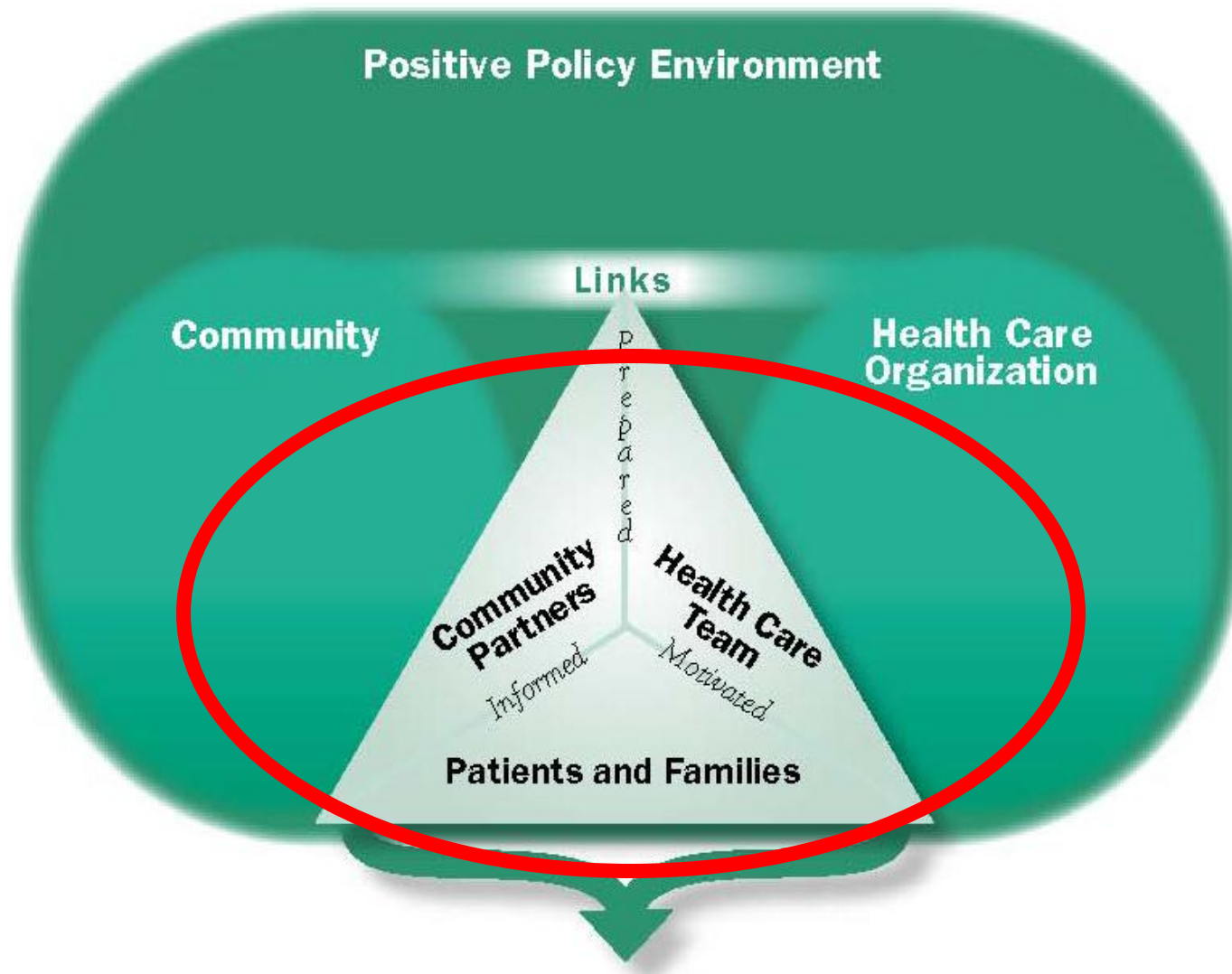
**MULTIPLE
DOCTORS,
NURSES,
PHARMACISTS
SOCIAL
WORKERS
PHYSIOS**

EXPERIENCE OF HEALTH SYSTEM BY FAMILY AND PATIENT

- Fragmented
- Discontinuous
- Difficult to access
- Inefficient
- Uncaring staff

**WHAT OF THE ICCC MODEL FOR LONG
TERM CARE FOR PLWHIV ON ART ?**

INNOVATIVE CARE FOR CHRONIC DISEASES MODEL



Innovative Care for Chronic Conditions Framework

Positive Policy Environment

- Strengthen partnerships
- Support legislative frameworks
- Integrate policies
- Provide leadership and advocacy
- Promote consistent financing
- Develop and allocate human resources

Links

Community

- Raise awareness and reduce stigma
- Encourage better outcomes through leadership and support
- Mobilize and coordinate resources
- Provide complementary services

Health Care Organization

- Promote continuity and coordination
- Encourage quality through leadership and incentives
- Organize and equip health care teams
- Use information systems
- Support self-management and prevention

Community Partners

Informed

Health Care Team

Motivated

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Patients and Families

Better Outcomes for Chronic Conditions

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CLINIC INFORMATION SYSTEM

Type of registration and recall

- Registers
 - Book based
 - Electronic
- Reminders
 - Appt cards
 - Mobile phone
 - Home visits
- Recalls
 - Mobile phone
 - Home visits

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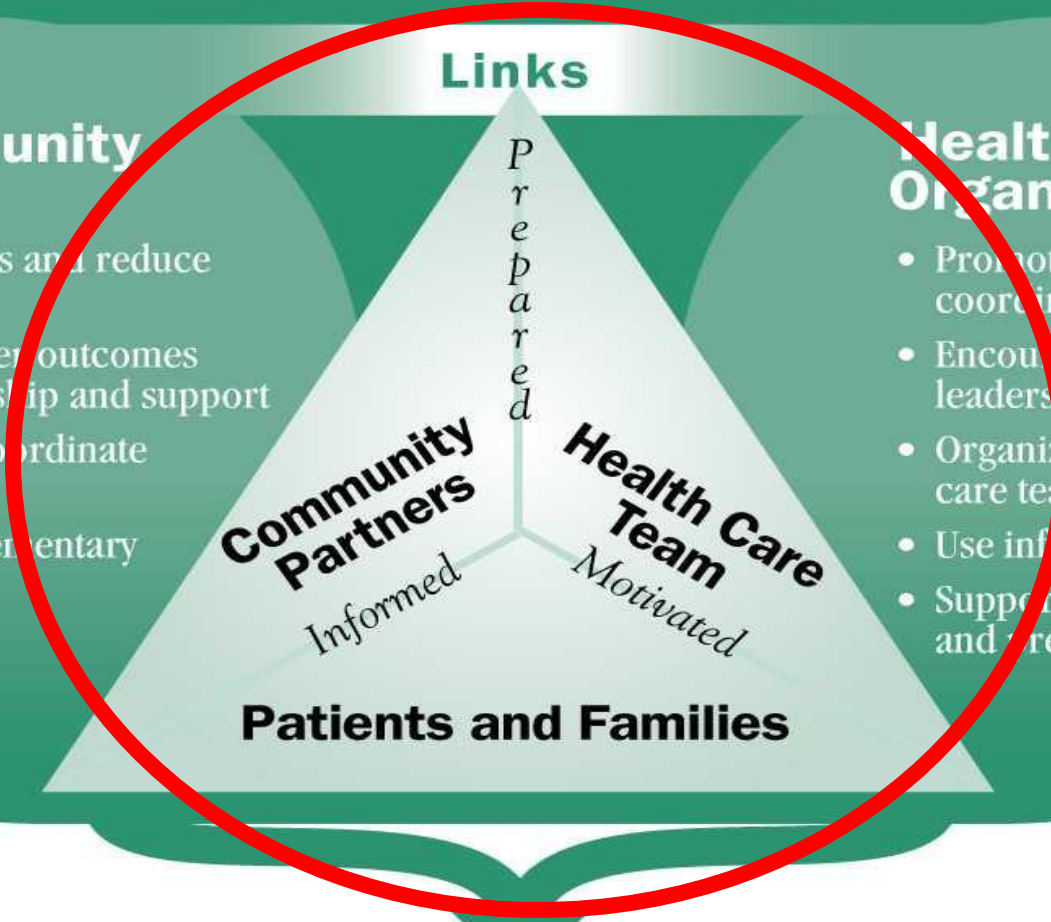
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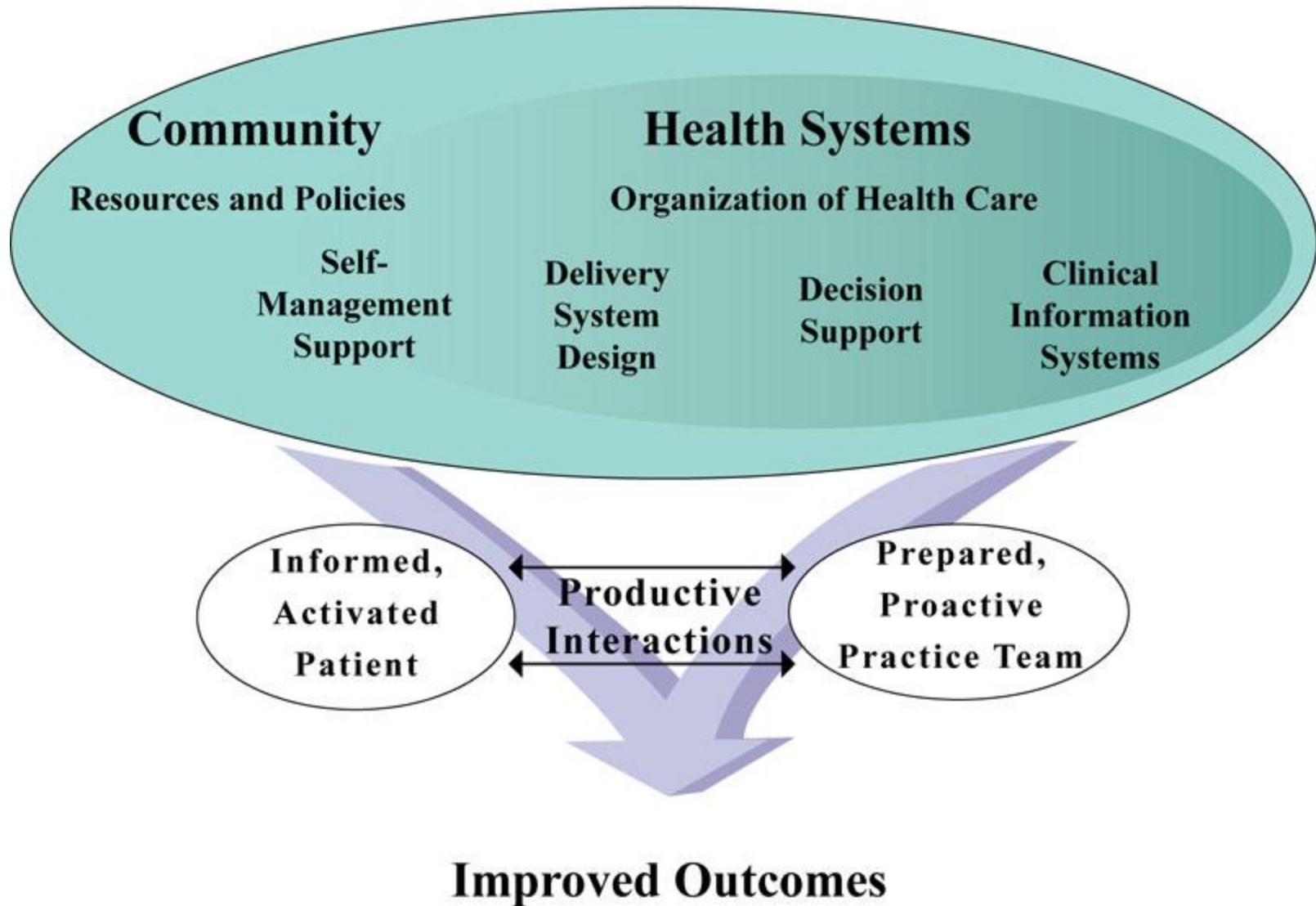
Better Outcomes for Chronic Conditions

PREPARED, INFORMED AND MOTIVATED PATIENTS AND FAMILIES

Need three fundamentals to manage and prevent chronic conditions.

- *To be informed about their chronic conditions,*
 - the expected course and complications
 - effective strategies to prevent complications and manage symptoms.
- *Motivation to change and maintain daily health behaviours, adhere to long-term therapies, and self-manage their conditions.*
- *To be prepared with behavioural skills to manage their conditions at home.*
 - includes having the necessary medications and medical equipment, self-monitoring tools, and self-management skills

The Chronic Care Model



What Characterises an “Informed, Activated” Patient?



**Informed,
Activated
Patient**

- Patient understands the disease process
- Patient realizes his/her role as the daily self manager.
- Patient uses knowledge to engage with providers in care options.
- Patient regards provider as a guide, not a sage
- Family and caregivers are involved in the patient’s self-management.

What Characterizes a “Prepared” Healthcare Team?



**Prepared
health team**

To deliver the best possible, patient-centered care, the team must have:

- Patient information readily available
- Efficient care strategy tailored for that patient
- Right people to see the patient
- Correct equipment
- Sufficient (not too much) time

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Population-based planning

- District population = 1 million
- 10% HIV prevalence = 100 000 HIV+
- 25% CD4<200 = 25 000 require ARVs
- 15 000 pts enrolled in Rx = 10 000 unreached

Barbara Starfield: The Three C's that make a difference in primary care

- Comprehensiveness
- Continuity
- Coordination

AN EXAMPLE FROM TANZANIA



ROUTINE CARE CLINIC



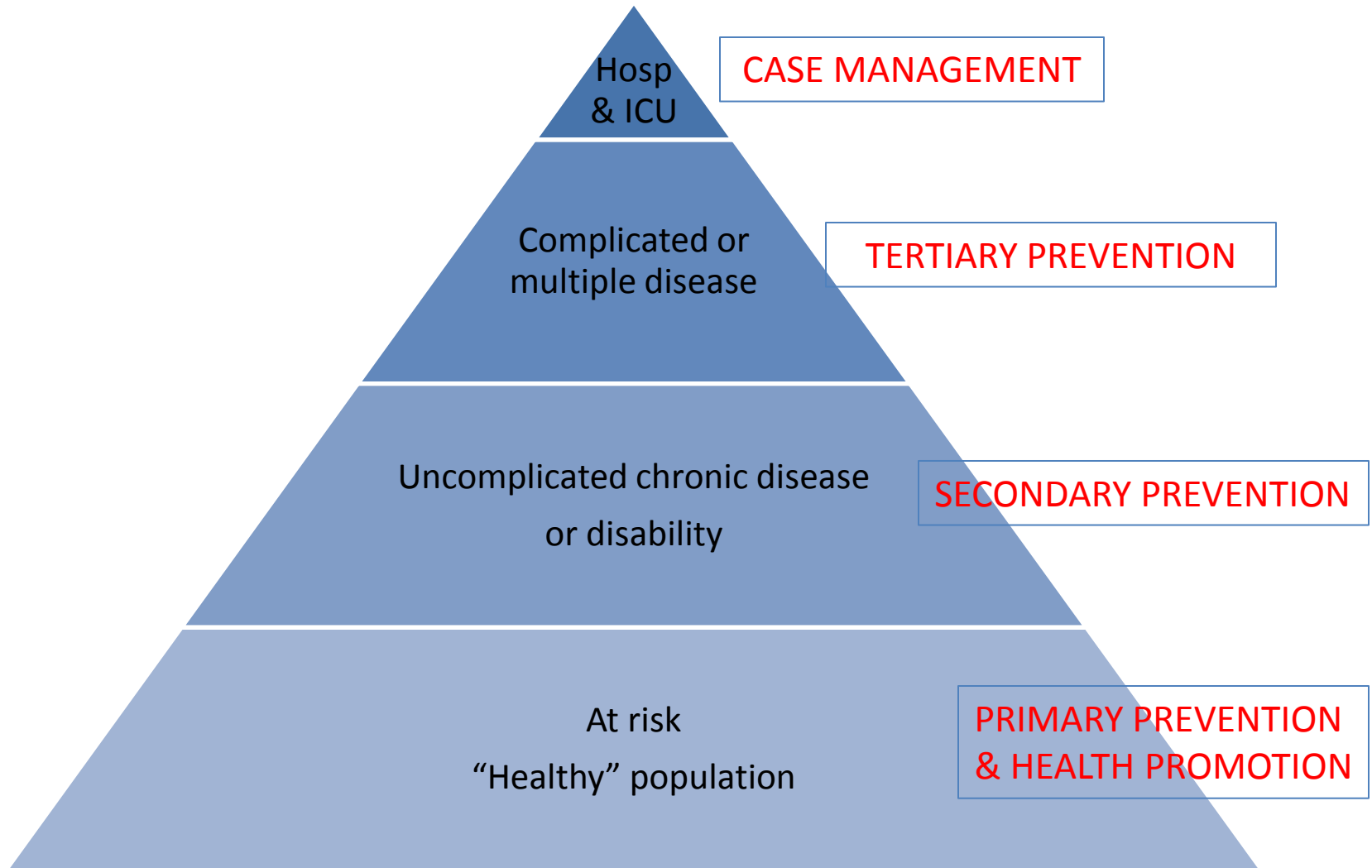
HIV CLINIC



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- Continuity
- Coordination

Risk stratification



Score your system

| Principle | Your score | | | | | Actions |
|----------------------------------|------------|----|---|----|----|---------|
| | -2 | -1 | 0 | +1 | +2 | |
| Population-based planning | | | | | | |
| Comprehensive care | | | | | | |
| Continuity of care | | | | | | |
| Coordination | | | | | | |
| Risk stratification | | | | | | |
| Activated patients & communities | | | | | | |
| Outreach and support | | | | | | |
| Teaching, training and mentoring | | | | | | |
| Analyzing and using information | | | | | | |
| Quality improvement programme | | | | | | |

MAJOR QUESTION FOR CHRONIC HEALTH CARE FOR THE FUTURE

- Are the current systems ideal and or sustainable?
 - Vertical programme for PLWHIV
 - Vertical programme for TB
 - Or combined programme for PLWHIV and TB
 - Separate programme for NCDs and the acute conditions at primary level

CAN WE AFFORD NOT TO INTEGRATE?

INTEGRATED PROGRAMME FOR CHRONIC DISEASES

- Needs of people with chronic diseases - PLWHIV and NCDS similar
- Health care organisational factors have similar requirements
- Increasing risks of NCD co-morbidity in PLWHIV
- Development of common tools with specific elements where needed
- Government is interested in this approach



THANK YOU